

Contingency arrangement for TRACES

The TRACES system is web-based and is maintained on a EUROPA server. In situations where the TRACES system is out of service for more than an hour, legislation (2019/1715/EU art 46) obliges an alternative procedure.

These procedures are used in this form only when TRACES is disabled for more than an hour. Claim and submit for validation the FLEGT license in the TRACES system after the disruption.

1. Pay the processing fee normally.
2. Send a scanned copy or screenshot of the original FLEGT license by email (Part 1, "original") with the possible appendix, contact form and payment receipt to Finnish Food Authority. In an urgent case, first consult a FLEGT specialist.
3. Complete the customs procedures. The customs receive direct information from Finnish Food Authority of the approved license.

More information from FLEGT experts:

Email: tuovi@ruokavirasto.fi